Veteran and/or Veteran Family Member Survey

Suggested script for volunteer and/or library staff assisting the veteran and/or veteran family member:

“Our library’s Veteran Resource Center is funded by a federal grant. In order to keep this project going and continue to provide resources to veterans, it is important that we get feedback about the help you received today. Would you please take a few minutes to answer the questions on this postcard? We don’t need your name - this survey is anonymous. Your feedback will help us to continue the project and to improve our services to veterans. Thank you.”

**Please Note: Requests to complete this survey will assume that the veteran and/or family member spent at least a few minutes with the Veteran Resource Center volunteer or a library staff member (more than just being directed to the books or videos, for example).

The Veteran or family member can leave the postcard with the volunteer or library staff, or mail on their own (please put a first class or forever USPS stamp on the postcard to encourage the mailing of this survey!).

Postcards collected at the library should be mailed to the Infopeople address at the end of each month (cards have been self-addressed for you).

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Thank you!